

North and East Local Services



A practical guide to services available in the
North and East

Information about this booklet

Welcome to your Local Services booklet; a guide to the services available in your area.

We have produced this guide to help keep you better informed about the services available to you in your area and how to access them. We hope that you find the content of this booklet useful and informative.

For further information on the individual services please contact the providers directly.

Further details of local services are available at www.calderdale.gov.uk



Contents

Universal Service

Early Intervention Service	1
Health Services	1
MAST	2
Ovenden & Mixenden Initiative	3
Family Support Services	4
Lifeline	4
The Women's Centre	5-6
Youth Offending Team	7

Before School

Children's Centres	8
Childcare	8
Specialist Services	9

Schools

Calderdale Schools	10
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Sports and Leisure

Parks and Open Spaces	10
Sports / Activities	11
Libraries	11

Growing Up – Transition to Adulthood

Apprenticeships	11
Housing	11
Prospects Calderdale Pathway Team – Leaving Care	12
C&K Careers	12
Young People's Service	12



Universal Services

Early Intervention Service

The idea of early help is simple: by working together with children and families we can prevent issues occurring, or provide better support when they do.

Calderdale's Early Intervention Service has been developed to achieve the vision for locality working. This will ensure that Calderdale Council and its partners can continue to deliver efficient and effective services which families in Calderdale need. Our focus is to deliver intervention which is early and focused for children, young people (0-19) and their families who have been identified as being most at risk of needing supporting from a specialist service.

Website: www.calderdale.gov.uk/advice/parents/early-intervention

Health Services

Midwives

They offer universal services for pregnancy up to 19 years. This is offered in a range of health care settings, GP clinics, Children's Centres and schools. We offer specialist support for vulnerable women in pregnancy, (Eden Team) including substance misuse, mental health and teenage pregnancy. The Family Nurse Partnership provides targeted intervention for pregnant vulnerable teenagers.

Telephone: 01484 728934 (referrals are then made by the Midwife to Eden Team and Family Nurse Partnership).

Website: www.cht.nhs.uk/services/clinical-services-a-z/children-womens-services/maternity-services.

School Nursing

Qualified nurses who have done additional training and who can offer support and advice on a wide range of health issues. The service supports all children and young people aged 4 – 18 who attend a Calderdale school.

Telephone: 01484 712515

Website: www.calderdale.nhs.uk/local-services/a-z-listing/school-nursing

Health Visiting

Families are referred by their midwife or GP if they are new to the area.

For further information please see the following website:

Website: www.cht.nhs.uk/services/clinical-services-a-z/community-services/calderdale-health-visitors



Multi Agency Screening Team (MAST)

MAST operates borough wide and is the first contact point for all new referrals regarding children and young people. The service comprises a multi-agency team of social care staff, early intervention, police and health colleagues.

Each referral is screened within strict timescales and involves the gathering and sharing of information, which is analysed so that an appropriate response can be made to ensure children and young people in Calderdale are safeguarded effectively. If further assessment or a Child Protection Enquiry is required, once a Strategy Discussion has been held involving all agencies within MAST, the case is transferred to the First Response Team.

Telephone: 01422 393336 (for out of hours service please see Calderdale Emergency Duty Team)

Website: www.calderdale.gov.uk/socialcare/family/index.html

Calderdale Emergency Duty Team

Health and Social Care (Adult Services) and Children and Young People's Service provide an emergency service at night and weekends, when their offices are closed – the Emergency Duty Team. The service is available to any adult or child who has social care difficulties that are causing serious risk or concern that cannot be left until the start of the next working day.

Telephone: 0845 1111 137

Website: www.calderdale.gov.uk/community/children/outofhours-support

Community Mental Health Team

Support to people with mental health difficulties. Aim to enable people of working age with a severe mental illness to receive appropriate health and social care in order that they can lead as independent lives as possible.

Telephone: 01422 383062

Website: www.calderdale.gov.uk/socialcare/mentalhealth/services/index

Calderdale Stop Smoking Service

Stopping smoking is easier than you think with the guidance and support from the Calderdale specialist NHS stop smoking service.

Telephone: 01422 281505

Website: www.calderdale.gov.uk/socialcare/health/stop-smoking

Calderdale in Recovery

This is an online resource for help with drugs and alcohol including organisations that could support with specific issues on the road to recovery, information on common drugs and help and support for friends and family members.

Website: <http://www.calderdaleinrecovery.com>

Postnatal Support in Calderdale

This is a small, free of charge postnatal Depression (PND) support group based in the Halifax area for sufferers and those who have recovered from PND. Confidential telephone advice and signposting service. Visit the Family Services Directory for more information:

Website: calderdale.gov.uk/education/childcare/families directory

2



The Calderdale Homebirth Support Group

A group meeting in Calderdale and Huddersfield on alternate months to support people interested in having a home birth. There will be shared stories from Mum and Dads to help people make informed decisions that are right for them. Partners, family and children welcome. Visit the Family Services Directory for more information:

Website: www.calderdale.gov.uk/education/childcare/familiesdirectory

Healthy Minds

Health Minds Information Service is a Calderdale Wellbeing project. A free and confidential service for mental health and wellbeing. Regular information sessions held in a number of venues across Calderdale – check website for details.

Website: www.healthymindscalderdale.gov.uk

Patient Advice and Liaison Service (PALS)

PALS are set up in every NHS Trust to support the on-going development of patient focused care. PALS acts independently when handling patient and family concerns, liaising with staff, managers and where appropriate relevant organisations.

Telephone: 0300 311 22 33

Website: www.calderdaleccg.nhs.uk/contact-us/patient-advice-and-liaison-service-pals

The Stroke Association

The Stroke Association provides an advice and support service to offer support and practical information for people who have had a stroke as well as their family and carers. Help arranging transport can be provided.

Telephone: 01484 714147

Website: www.stroke.org.uk

Email: calderdale@stroke.org.uk

St John Ambulance

Runs local first aid courses. For details please contact on the telephone number below. Volunteering opportunities are available for both adults and children.

Telephone: 01924 262726

Website: www.sja.org.uk

North and East Halifax Neighbourhood Team (Ovenden and Mixenden Initiative)

Covering the wards of Illingworth & Mixenden, Northowram & Shelf, Ovenden, and Warley. The team provides information and support to local people and services through community engagement activity, community development work, and partnership development. We are based at the Pennine Housing Office in Illingworth, and have a hot desk at Mixenden and Beechwood libraries. We also publicise community news and what's on for the whole area via the Halifax North & East Blog and Friday Flyer newsletter.

Tel: 01422 255402

Email: team@halifaxnortheast.com

Web: www.halifaxnortheast.com

Twitter: [hxnortheast](https://twitter.com/hxnortheast)

Facebook: www.facebook.com/hxnortheast



Family Support Team

The Family Support Team is a dedicated team consisting of Parent Link Workers and Family Support Workers providing structured and tailored family support that suits your family's needs. It is a referral based service working with families with children between the ages of 0-19 years. Support can include behaviour techniques, advice and guidance on parenting, support with school issues, benefits and debt advice and accessing appropriate housing services. The Family Support Team run a number of Parenting Programmes that are delivered at variety of venues and times throughout the year.

The Family Support Team has a duty service if you need to speak with someone regarding a family that operates between Monday and Friday 9am to 5pm.

Telephone: 01422 251090

The Early Years and Childcare Sufficiency Team

The Early Years & Childcare Sufficiency Team provides information on parent and toddler groups, childcare, pre-school early education and services to support families of children and young people aged 0-19.

Address: Calderdale Council, Northgate House, Northgate, Halifax, HX1 1UN

Telephone: 01422 392576

Email: fjs@calderdale.gov.uk

Opening Hours – Monday to Friday 9.00am – 5.00pm.

Information on childcare is available at:

<http://www.calderdale.gov.uk/education/childcare/providers/index.jsp>

Information on the free early education entitlement for eligible two, three and four year olds is available at:

<http://www.calderdale.gov.uk/education/childcare/providers/education.html>

Advice on registering as a child-minder is available at:

<http://www.calderdale.gov.uk/education/childcare/childminding/index.html>

Lifeline

Lifelines Families and Communities United

Lifelines Families and Communities United works with families, young people and community members supporting and empowering people around substance misuse.

Families and Communities United works across Bradford and Calderdale to engage and strengthen communities and families: providing families and individuals with new skills to prevent, tackle and protect themselves against substance misuse issues in the community.



Lifeline Young Person's Services

Lifeline Calderdale's Young Person's Services offer advice, information and guidance around drugs, alcohol and sex as well as offering activities, education, arts and sport for all 10-21 year olds.

Branching Out

This is a confidential alcohol and drug service for young people in Calderdale aged 10-21 years. We work with young people who are using alcohol, drugs or solvents at any level, and those at risk of using substances.

West Yorkshire Positive Futures

Working with 10-19 year olds that are involved in ASB and/or offending offering positive activities in groups and on a 1-1 level with young people. We offer a varied selection of activity across the borough including football, gym, fitness and climbing. Referrals can come from any young person, family or professional.

Contact details:

Telephone: 01422 510000

www.calderdale.gov.uk/socialcare/youngpeople/substance-misuse

www.lifeline.org.uk

The Women's Centre

Womenslink

This is a first point of contact for women accessing WomenCentre and the Calderdale health and wellbeing pathway for women. Trained staff and volunteers have time to listen to women's worries and concerns and then link them into the most appropriate support or services in Calderdale. There is a health and wellbeing group that looks at the many aspects of emotional wellbeing, such as anxiety, depression, loneliness and sleep difficulties. This also is a gateway to wider WomenCentre services, groups, activities and individual support.

Telephone: 01422 386500 / 07738 681596

Way Forward – a young women and girls resilience project

This service is for girls and young women who have complex and multiple needs, to give them space and time to talk, to enable engagement and to provide the opportunity to affect change and improve their life chances.

Telephone: 01422 386540



The Maze Project

The Maze project is available for women aged 18 and above who have experienced domestic violence and are living in Calderdale. The project aims to work with women where you know they are not accessing support and experience difficulty in recognising their situation. If these women are engaging with the project there is also scope for us to work with their partner providing he is acknowledging that he wants to change his abusive behaviour.

Telephone: 01422 386506

The Independent Domestic Violence Advocacy Service – IDVA

The IDVA provides crisis intervention, advice and advocacy for anyone assessed as a high risk victim of domestic violence abuse including men and those of same sex relationships, who are assessed as high risk victims. The service provides short to medium term intensive support to victims including support through the criminal justice system and Multi-Agency Risk Assessment Conferences (MARAC).

Telephone: 01422 323339

Young Persons Violence Advocate – YPVA

Specialist support for young people age 13 – 19 who are experiencing domestic abuse within their own intimate relationships.

Telephone: 01422 386501

Children and Young People’s Domestic Abuse Support – CYPA

A support service for children and young people. We offer a 1:1 confidential support service for children and young people ages between 5 and 18 who have been affected by domestic abuse in their home.

Women’s Support Team

The team support women who have been subjected to domestic abuse. The service is free, confidential and non judgemental, delivered by trained workers and volunteers to any woman in Calderdale. Support workers will assess the level of risk from an abusive partner / ex-partner and will work to develop an appropriate safety and support plan. Support is provided individually both face to face and by telephone. Support can be offered in some outreach venues, professionals can contact the office to discuss further.

Telephone: 01422 323339

Breaking the Cycle

An early intervention service to support women to recognise domestic abuse at the earliest opportunity and to assist in breaking the cycle before the abuse becomes entrenched. The service takes an assertive outreach approach supporting women and their children.

Telephone: 01422 386506 / 323339



Evolve – Calderdale

The service provides support, advice and information for women offenders, women who are at risk of offending and any woman involved in any aspect of the criminal justice system. There are co-located probation officers based within the team, women can be supported prior to court, with pre-sentence reports, conditional cautions and those women returning back to Calderdale from prison. Support is also offered to women with substance misuse issues, debts, benefits, employment advice, housing advice and offer emotional and practical support.

Telephone: 01422 386502 / 07884 401883

Café Petit

Café Pettit is situated just off the main reception area at WomenCentre Calderdale, we provide a friendly, welcoming women only space. We can also provide buffet catering for up to 20 delegates attending training / meetings at the centre. Opening times: Tuesday to Thursday 10.30 – 1.30pm.

New Outreach Service

Some women find it difficult to access services at the centre: therefore we are currently developing a skilled Outreach Service which will provide ongoing advice and support to women experiencing domestic abuse and will operate at several community based venues across Calderdale.

The above are just some of the services on offer at Women Centre, we have much more on offer and this can be found on our website:

Womencentre.org.uk or

Telephone: 01422 386500

Address: The Women's Centre, 23 Silver Street, Halifax (open Monday – Friday)

Youth Offending Team

Calderdale Youth Offending Team is a multi-agency partnership preventing offending by working with young people, parents, victims of crime, communities and engaging volunteers. They are committed to prevent offending by young people by providing appropriate education, support and guidance.

Telephone: 01422 368279

Website: www.calderdale.gov.uk/socialcare/youngpeople/youngoffenders/index

Police

Always in an emergency dial 999 or 112 from a mobile.

For non-emergencies call **101**

Halifax Police Station – **Telephone:** 01422 337059



Children's Centres

Children's Centres offer services for children and families, providing early years education and childcare, parenting and family support and health services, all under one roof.

Website: www.calderdale.gov.uk/education/childcare/childrenscentres

Ash Green Children's Centre

1 Sunny Bank Road, Mixenden, Halifax
HX2 8RX, Tel: 01422 243941

Innovations Children's Centre

Cousin Lane, Ovenden, Halifax, HX2 8DQ
Tel: 01422 248222

Northowram and Shelf Hub

Lydgate, Northowram, HX3 7EJ
Tel: 01422 434006

Creations Community Children's Centre

Albert Road, Pellon, Halifax, HX2 0QD
Tel: 01422 434006

Illingworth Community Children's Centre

Occupation Lane, Illingworth, Halifax, HX2 9RL
Tel: 01422 243633

Kevin Pearce Children's Centre

Ovenden Road, Ovenden, Halifax, HX3 5RQ
Tel: 01422 252209

For more information about family learning, family support or general enquiries contact 01422 251090

Child Care

For up to date information on child care and early education providers in Calderdale please follow the link below:

www.calderdale.gov.uk/education/childcare/providers

www.calderdale.gov.uk/education/childcare/familiesdirectory/index

Children's Activities

Physical Development with fun for 0-5 years.

Address: Venues may change – check online for details.

Website: www.actionkids.co.uk

Krafti Kidz

A Krafti Kidz session provides pre-school children and their carers an opportunity to take part in lots of arts, crafts and messy play without messing up your own home!

For more information follow the link below:

www.calderdale.gov.uk/education/childcare/familiesdirectory

Shenanigans Playbus

Fully internally converted double decker soft play area for 2 – 10 year old children. Available to hire for parties, galas, carnivals, fetes, fayres, wedding and charity events.

Telephone: 01422 310093

Website: www.shenanigansplaybus.co.uk

Email: playbusinfo@yahoo.com

Holme Street Arts Centre

Icky Sticky Kids messy play session at 10am on Tuesdays.



Specialist Services

Education Welfare Service

The Education Welfare Team provides a channel of communication between home and school and between parents and the Local Authority to ensure that children gain access to, and benefit from educational provision.

www.calderdale.gov.uk/education/parents/educational-welfare

Looked After Children Education Service (LACE)

The Virtual School (Looked After Children Education Service) is a core service that provides advice and support to children and young people aged 3-19 years who are Looked After, teachers, school governors, support services, social workers, parents and carers.

www.calderdale.gov.uk/education/parents/lace

Special Educational Needs Team

This is a statutory independent service which provides information, advice and support to parents of children aged 3-19 with Special Educational Needs.

www.calderdale.gov.uk/education/parents/sen

Parent Partnership Service

Calderdale Parent Partnership Service is an impartial service providing independent information, advice and support for parents and carers of children in Calderdale with special educational needs.

www.calderdale.gov.uk/education/parents/parent-partnership

Educational Psychology Service

Educational Psychologists provide a service to support the educational, social and mental health needs of children and young people who may be vulnerable, at risk or have special needs.

www.calderdale.gov.uk/education/parents/educational-psychology

Specialist Inclusion Service

An experienced team of specialists who enable impaired children and young people to achieve their full potential within schools and the community. This service is made up of three teams: The Hearing Impairment Team – (HI), The Visual Impairment Team – (VI) and Autism Spectrum Condition Team – (ASD).

www.calderdale.gov.uk/education/childcare/familiesdirectory

www.calderdale.gov.uk/siteinfo/atoz

Medical Needs Team

Calderdale Medical Needs Team support children and their parents while they are unable to go to school for more than fifteen working days because of illness.

www.calderdale.gov.uk/education/parents/children-medicalneeds



Calderdale Schools

You can search for information about all Calderdale primary and secondary schools by name, postal district and type and find head teachers, address, web sites, maps and links to Ofsted reports and performance tables for each school at:

www.calderdale.gov.uk/education/schools/calderdale-schools/findschools

You can also find out about school term dates, admissions to primary and secondary school and information about travel to school at:

www.calderdale.gov.uk/education/schools

Sport and Leisure

Parks and Open Space

To access information on local play areas, parks, cycle routes, fishing, paths and bridle ways, allotment gardens, outdoor gyms and nature reserves follow the following link:

<http://www.calderdale.gov.uk/leisure/openspaces>

Sports

Further information on clubs and societies, sports centres and swimming pools and exercise opportunities for everyone can be found at:

Website: www.calderdale.gov.uk/leisure/sport-fitness/sports-centres-pools

Calderdale Yoga Centre

Pilates Classes, improvers / intermediate pilates, Pilates for back care and Ashtanga Yoga.

Telephone: to book call Vanda on 01422 823743

Drop in Yoga Class 9.30am – 11am on Monday's.

Telephone: Jon on 07990 541229

Halifax Sports Acro

Provides Sports Acrobatics Gymnastics for children aged 4 through to adults. Catering for beginners to national level gymnasts. Classes run at Burnley Road School.

Telephone: 01422 311989

Website: www.halifaxsportsacro.co.uk

Email: admin@halifaxsportsacro.co.uk



Libraries

Mixenden Library
Mixenden Road, Mixenden, HX2 8PU
Telephone: 01422 244694
Mixenden.library@calderdale.gov.uk

Beechwood Road Library
Illingworth, HX2 9BU
Telephone: 01422 244161
Beechwood_road.library@calderdale.gov.uk

Housing

Pennine Housing

Pennine Housing own and manage 11,500 homes in the Calderdale area. With choice based lettings you are now in control. If you are already one of our tenants or leaseholders, we have a range of services available for you. If you are a member of the community, part of a tenants group, or want to find out more about Pennine and get involved, contact the office.

Telephone: 0300 555 5557

Website: www.togetherhousing.co.uk

PH2k Tenant Participation Service

Advice and help in setting up a residents group (PH2k estates only).

Website: www.ph2k.org.uk

Growing Up – Transition to Adulthood

Apprenticeships

Grow your future: Support for young people

Grow your future is designed to provide apprenticeships and work opportunities for young people in Calderdale through paid work experience placements, pre-apprenticeships and apprenticeships. For more information contact the Grow Your Future Team:

Email: growyourfuture@calderdale.gov.uk

Telephone: 01422 364092

Website: www.calderdale.gov.uk/employment/training/grow-your-future/index

Calderdale College

Calderdale College offers a wide range of full and part time courses in addition to work-based learning opportunities. **Address:** Francis Street, Halifax, HX1 3UZ

Telephone: 01422 357357

Website: <http://www.calderdale.ac.uk>



Prospects Calderdale Pathway Team – Leaving Care

The Prospects Calderdale Pathway Team works with young people aged 16 and over who are from Calderdale who are looked after, or who have left care up to the age of 21, or up to the age 25 if the young person is in further or higher education. We provide a wide range of services, information and support. We work with young people and provide advice and support to help make the right choices and decisions through the transition to adulthood.

Telephone: 01422 394099

Full details of this service can be found by searching at:

<http://www.calderdale.gov.uk/socialcare/wellbeing-hub>

Job Centre Plus

To make a first claim telephone 0800 055 6688: to discuss benefits telephone: 01422 424600. Please ring to make an appointment.

Address: Crossfield House, St James Road, Halifax.

C&K Careers

Careers Information, Advice and Guidance Services to young people 13 – 19 (up to 25 in some circumstances):

Help to find the right course, apprenticeship or job when you have left school. A network of C&K advisers work in schools, colleges and from Halifax Careers Centre helping young people make decisions and choices so that they move successfully into post 16 employment and education. For more detailed information contact:

Address: Halifax Careers Centre, 16 Alexandra Street, Halifax, HX1 1BS.

Telephone: 01422 342106

Email: askus@ckcareers.org.uk

Website: www.workabout.org.uk

Young People's Service

The Young People's Service provides support and information, youth centres/clubs, and activities for young people ages 13-19 in the following areas within the North & East Halifax area:-

Forest Cottage, Cousin Lane, Illingworth, HX2 8AD – 01422 254220

Mixenden Youth Centre, Cousin Lane, Illingworth, HX2 8AD – 01422 254220

Pellon Network Centre, 53-55 Rye Lane, Halifax, HX2 0QB – 01422 254220

Illingworth area – 01422 254220

Information and advice for young people including details of youth centres and projects, leisure activities and support services in Calderdale can be found from the following link:

<http://yoyo.calderdale.gov.uk>



Contact us

We are here to help you and your family and if you have any further questions or concerns or would like more information, please contact us:

Carol Stone

Early Intervention Service Manager

North & East Halifax

Tel: **01422 392495**

Email: eis.northandeast@calderdale.gov.uk

