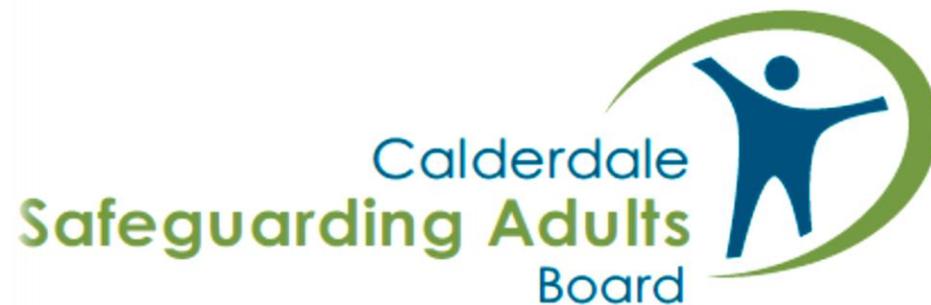


Calderdale Safeguarding Adults

Board

Strategic Plan 2017-2020



Foreword

It gives me very great pleasure to welcome and introduce this document which has been developed by agencies and community representatives in Calderdale to take forward the vital work in safeguarding adults in need of care and support in the borough.

Safeguarding people who may be at risk of harm is not easy and can only be done well when people work together. The Calderdale Safeguarding Adults Board is well established and works hard to ensure all the relevant people and organisations cooperate to prevent abuse and to respond quickly when it does happen. The Board's core purpose is to protect those adults at risk as defined in legislation and guidance. However, we have a broader role in promoting the wider understanding that safeguarding is a responsibility for everyone. This means as well as having oversight of swift and effective responses to claims of abuse, the Board's priority is to promote an environment where abuse is prevented.

To be effective there has to be common understanding, agreed ways of working and a plan. This strategy sets out the plan for the next three years. It builds on the previous three year strategy, what we learned in carrying it out, what people have told us, changes in legislation, policy and practice, along with learning from our regional colleagues and national research and development.

Our strategic plan builds on the excellent work previously undertaken and sets out the vision and priorities for future work. We intend to update the plan annually to ensure a programme of continuous development.

Ged McManus
Independent Chair
Calderdale Safeguarding Adult Board

THE VISION

The Vision for the Calderdale Safeguarding Adults Board (CSAB) is for the Borough of Calderdale to be a safe place to live for all its Citizens, regardless of their circumstances: Citizens of Calderdale, irrespective of age, race, gender, religion, disability or sexual orientation live in a community that protects their rights and freedoms, and allows them to live free from abuse and neglect, and the fear of abuse and neglect.

To achieve this, the focus of the CSAB will therefore be on creating a culture where:

- Individuals feel safe in their communities
- An individual's wellbeing is promoted
- Individuals at risk of harm or abuse have their voice heard and their independence is promoted
- Abuse is not tolerated
- People have access to information about what safeguarding is
- People know where to go when they have a safeguarding concern

To make this vision a reality it is essential that agencies work together to:

- Prevent harm and reduce the risk of abuse or neglect to adults with care and support needs
- Ensure that they safeguard adults in a way that supports them in making choices and having control about how they want to live
- Proactively take steps to stop abuse or neglect
 - Learn from good practice and serious safeguarding incidents
- Ensure there is common understanding and belief of what to do when abuse happens embedding the principles of 'Making Safeguarding Personal' – being Person led and Outcome focused
- Ensure they have a competent and able workforce
- Raise public awareness recognising the valuable role that local communities can play in prevention and early intervention

Engaging with and being responsive to the needs of all stakeholders, including adults at risk, carers, service providers and the wider community, is essential to promote the CSAB vision.

How does it all fit together?



Our Vision is contained in the six key safeguarding principles as the core building blocks of the Strategic Plan.



Every year starting in April we will agree some actions and set out what effect we expect those actions to have on the safety and well-being of adults at risk in Calderdale.



This will be the yearly Action Plan.

By the end of the year we will have looked at how successful those actions have been and then agree what to do in the following year.

OUTCOME FOR PRINCIPLE 1: – EMPOWERMENT

People are supported and encouraged to make their own decisions and informed consent.

What this means for CSAB	Success will look like;	Lead
Adults with care and support needs are empowered to be involved in safeguarding processes	<ul style="list-style-type: none">• Making Safeguarding Personal approach is embedded.• Adults at risk are involved in each part of the safeguarding process• Adults at risk have information in a format accessible to them.• Outcomes are regularly reviewed and evaluated• The work of the SAB is informed by the views of people who will access safeguarding services and their carers.• Adults with care and support needs can report crimes and access the criminal justice system• Work with partners to ensure adults with care & support needs can access a range of Advocacy services to support & ensure voice is heard.	Performance & Quality Assurance Group Communication & Engagement Group

OUTCOME BY APRIL 2018

- Data detailing levels of involvement of adults at risk in the safeguarding process is available to the CSAB.
- Information about the safeguarding process is available in a format accessible to adults with care and support needs.
- A means of engaging with Service Users is identified or established
- Police provide evidence where adults with care and support needs have reported or been supported to report a crime.

OUTCOME BY APRIL 2019

- Audits are implemented to show how adults with care & support needs are empowered to reach their stated safeguarding outcomes.
- Audits focussing on how Calderdale agencies are implementing MCA guidance in practice.
- Partners assure the CSAB that MCA practice is well informed and robust (through Self Assessment and PMQA)
- Some CSAB publications are co-produced with service users

OUTCOME BY APRIL 2020

- Audits show that agencies who carry out enquiries can demonstrate how adults with care & support needs had their outcomes met.
- A Survey or research project is undertaken involving service users to inform key themes and improvements

OUTCOME FOR PRINCIPLE 2: - PREVENTION

It is better to take action before harm occurs. Communities are safer.

WHAT THIS MEANS FOR CSAB

Prevention and Early Intervention is a priority to prevent harm and abuse

SUCCESS WILL LOOK LIKE;

- Culture of care & respect is created. (Dignity in Care - 6Cs: care, compassion, competence, communication, courage & commitment).
- The development and dissemination of easy to read information in a range of formats using a range of social media technologies.
- Commissioners have safeguarding standards embedded in the commissioning cycle.
- Early Intervention prevents care homes from closing and maintains capacity
- The relationship between safeguarding and harm caused by delayed transfers of care (including deconditioning) is considered by the Board

LEAD

Learning & Improvement Group
Performance & Quality Assurance Group

OUTCOME BY APRIL 2018

- Safeguarding information (including pathways) is accessible, easy to read and publically available.
- CSAB to receive assurance through Self Assessment that partners comply with Safer Recruitment procedures
- The CSAB is assured that there is a multi agency process to spot early signs of a failing care home & have processes to prevent further deterioration
- We will produce a range of multi- agency safeguarding guidance including guidance on safeguarding and pressure ulcers, covert medication, self neglect, joint investigations with police, large scale investigations.

OUTCOME BY APRIL 2019

- Training statistics show the numbers of staff across Calderdale trained to recognise signs of neglect and abuse. Audits show learning from training.
- CSAB Guidance on Prevention and Early Intervention to Safeguarding Adults is developed and disseminated
- CSAB contributes to improved practice around delayed discharge and deconditioning where there are links to safeguarding
- The CSAB will clarify the Safeguarding Process in Calderdale and standardise documentation for the whole safeguarding process.

OUTCOME BY APRIL 2020

- CSAB will seek assurance from partners that safeguarding is embedded within commissioning and contracting processes

OUTCOME FOR PRINCIPLE 3: – PROPORTIONALITY

The least intrusive response appropriate to the risk presented. Outcomes are positive and personalised for individuals who are at risk of abuse and neglect

WHAT THIS MEANS FOR CSAB	SUCCESS WILL LOOK LIKE;	LEAD
The CSAB can evidence how responses to safeguarding risks are proportionate.	<p>There is a proportionate response to safeguarding alerts</p> <p>Straightforward issues have straightforward responses, enabling a fuller response to those situations that need it.</p> <p>There is consistency and proportionate practice across the partnership in terms of thresholds for raising a safeguarding concern and the safeguarding actions.</p> <p>Responses are outcome focused, person centred and proportionate to the risks presented.</p>	Performance & Quality Assurance Group

OUTCOME BY APRIL 2018

- Safeguarding concerns are monitored, including how many go onto further safeguarding activity.
- A Schedule of audits will be agreed and prioritised according to local need. Including what the impact of safeguarding response is and Making Safeguarding Personal.
- CSAB Performance Report includes comparative data.
- We will implement and report on person centred outcomes for people going through the safeguarding process. We will publish data on the extent to which stated outcomes are met.

OUTCOME BY APRIL 2019

- Multi Agency audits are implemented to track response to safeguarding risks.

OUTCOME BY APRIL 2020

- Multi Agency case file audits confirm consistency and proportionate practices form across the partnership.
- PMQA activity is used to inform policies, procedures and practice

OUTCOME FOR PRINCIPLE 4: – PROTECTION

Support and representation for those in greatest need.

WHAT THIS MEANS FOR CSAB

When abuse is reported, adults are safeguarded.

WHAT SUCCESS LOOKS LIKE;

Adults assessed as lacking the mental capacity to decide how a safeguarding concern should be progressed are offered the appropriate support which ensures all decision are made in their best interests.

Adults requiring support to recover from abuse are identified and offered support.

SAR activity results in learning identified for Calderdale agencies.

Safeguarding Adult Plans are timely and SMART.

Where there has been abuse identified, the person is supported to recover from the abuse or neglect and their stated outcomes met.

LEAD

Safeguarding Adult Review Group

Performance and Quality Assurance Group

OUTCOME BY APRIL 2018

- Performance data tracks the safeguarding journey (from early intervention to outcomes) of adult at risk.
- Learning from SARs and SCRs is implemented and tested to ensure it improves practices and improves outcomes for adults at risk
- The CSAB will establish how safeguarding training is quality assured, provides a consistent message and is evaluated to demonstrate effectiveness.
- Performance Management Quality Assurance Framework is developed and implemented.

OUTCOME BY APRIL 2019

- Attendance at CSAB Multi agency training is monitored and reviewed.
- Quality Assurance Activity, including audits, monitors how effective safeguarding arrangements are in Calderdale

OUTCOME BY APRIL 2020

- PMQA activity is robust in identifying what training and guidance is needed based on local need.

OUTCOME FOR PRINCIPLE 5: –PARTNERSHIP

Local solutions through services working with their communities: Communities have a part to play in preventing, detecting and reporting neglect and abuse.

WHAT THIS MEANS FOR CSAB	WHAT SUCCESS LOOKS LIKE;	LEAD
<p>A learning and improvement culture is promoted which responds to identified areas for development</p>	<p>The CSAB learns from Safeguarding Adult Reviews (SARs) and PMQA activity and advises the partnership how to improve safeguarding practice including new or revised guidance, policy, procedure, training, and information. Training is taken up</p> <p>Strategic partnerships in Calderdale work together to utilise resources more effectively and streamline services for the community to keep people safe</p> <p>‘Safeguarding is Everyone’s Business’ is embedded across professionals whether they are working with adults or not.</p> <p>A model for user and carer engagement in safeguarding strategy is developed.</p>	<p>CSAB</p> <p>Learning and Improvement Group</p>

OUTCOME BY APRIL 2018

- Learning & Improvement Framework (LIF) agreed and in place and Training Needs Analysis informs multi agency training programme
- CSAB / CSCB Secretariat Merger is complete; CSAB activity is progressive and impacting positively on the safeguarding partnership
- Safeguarding Week offers training and awareness raising sessions involving professionals, adults at risk, their carers and the public.
- A joint website for safeguarding children and adults in Calderdale is set up that is easily accessible and user friendly
- Service User and Carers are represented, listened to, and included

OUTCOME BY APRIL 2019

- Identification of overarching safeguarding themes for Calderdale presented through learning activity
- Strategic governance and accountability is formalised across the partnerships.
- Service User and Carers help to shape the CSAB and partner agency activity.

OUTCOME BY APRIL 2020

- LIF reviewed and refreshed.
- CSAB training and CSAB Communications reflect the learning from PMQA and SAR activity

OUTCOME FOR PRINCIPLE 6: – ACCOUNTABILITY

Accountability and transparency in delivering safeguarding: The roles of all agencies should be clear. Staff need to understand what is expected of them and others. Agencies must recognise their responsibilities to each other and accept collective responsibility for safeguarding arrangements.

WHAT THIS MEANS FOR CSAB

The CSAB is transparent in the way that it works and procedures are clear and effective.

WHAT SUCCESS LOOKS LIKE;

Good information sharing practices are followed by all agencies to prevent and protect adult with care and support needs from harm, mistreatment and abuse.

People in the community will be able to understand how local partners work together to tackle any abuse of vulnerable adults.

The Care Act requirements are well established across every partner organisation.

The CSAB will get assurance from all agencies about their safeguarding systems and activity

Development of a complaints / appeal system for the safeguarding process.

LEAD

CSAB Business Group
Performance & Quality Assurance Group

OUTCOME BY APRIL 2018

- Regional policy and procedures are in place, which are both Care Act and Making Safeguarding Personal compliant.
- CSAB Annual Report explains what it has done and how its partners have helped keep people safe in Calderdale.

OUTCOME BY APRIL 2019

- CSAB Partners report confidence in employees' knowledge and ability to undertake safeguarding responsibilities (through Self Assessment).
- The CSAB will establish a proactive approach to reviewing and updating policies and procedures.

OUTCOME BY APRIL 2020

- PMQA activity shows communities playing a part in preventing, detecting and reporting neglect and abuse.

CSAB Structure

