Referral Flowchart to Children’s Services

Decision making flowchart for referrals to the Early Intervention Panel (EIP) or Children’s Social Care (CSC)

Request for Service/Referrals can be made by any professional where there are concerns about an adult or child or additional support services are required. If unsure contact the relevant Early Intervention Panel, DCT or MAST who have a designated information and advice line. Queries are not recorded and should be followed up with a completed referral form if you are not satisfied with the advice given and want the concern recorded.

Is the child(ren) at risk of significant harm or is there a statutory duty to provide a service? All requests for services/referrals referred to MAST that do not meet the above threshold must have a completed EISA and/or been referred to EIP.

Yes
Refer to CSC through MAST or DCT using the referral form for all statutory requests (or ring the Police/MAST if in immediate danger) and follow up in writing within 24 hours. MAST will contact you further to discuss further actions/decision and whether the case will be allocated to a social worker.

No
Do you think the children would benefit from additional support/services?

Yes
Have you discussed a referral being made with the parents/carers, or the need to share information with another agency in order to safeguard & promote the welfare of the child? Has an Early Intervention Single Assessment (EISA) been completed?

Refer to EIP
Using the referral form for additional services if consent has been given including your completed EISA or to identify a lead professional to complete an EISA.

Threshold not met/EISA not completed
All completed referrals received will be recorded on the electronic system. If the threshold is not met for CSC intervention then appropriate advice/information or signposting will be discussed with the referrer. This may include the referrer completing an EISA and/or referring to the Early Intervention Panel

Early Intervention Panel – (EIP)
Early intervention Single Assessment (EISA)
Multi-Agency Screening Team (MAST)
Disabled Children’s Team (DCT)
Children’s Social Care (CSC)


Upper Valley and Central Panel EIP.UVandCentral@calderdale.gov.uk 01422 392510
Lower Valley and North East Panel EIP.LVandNE@calderdale.gov.uk 01422 394094
MAST MAST@calderdale.gcsx.gov.uk 01422 393336
DCT dctadmin@calderdale.gcsx.gov.uk 01422 394091